PORT ST. LUCIE POLICE DEPARTMENT

2019 ANNUAL REPORT

JOHN A. BOLDUC, CHIEF OF POLICE
The Port St. Lucie Police Department is an accredited law enforcement organization and fulfills the Standards of the Commission on Accreditation for Law Enforcement Agencies.
Citizens of Port St. Lucie,

Maintaining an exceptional level of safety for the residents of Port St. Lucie is at the very core of the mission of the police department. We have traditionally enjoyed a low crime rate, and we are committed to maintaining and reducing crime to enhance your quality of life.

We have developed a very effective crime reduction strategy called Stratified Policing, which has produced amazing results over the past eight years, and we plan to continue to evolve this strategy to address the everchanging landscape of law enforcement. Additionally, the City is once again experiencing explosive growth. As the population grows, and more businesses come to Port St. Lucie, your police department must also evolve to address the increases in calls for service and additional patrol areas. Our District 5 Implementation Plan has been developed to embrace this opportunity and maintain the levels of safety you desire and deserve.

But there is more to safety in a community than low crime rates. Citizen surveys and discussions with you reveal traffic safety is at the forefront of your concerns. When Port St. Lucie was created by General Development Corporation, the roadway infrastructure was designed to maximize the number of homes that could be built. At that time, efficiently moving large amounts of vehicles was not a priority when the population was low. Over the years, the City has retrofitted roadways to keep up with the growing community, and they have done a great job. Unfortunately, the same roadway designs that move traffic efficiently provide opportunities for higher speeds. These speeds are not compatible with the residential areas that many arterial roadways traverse. As we continue to grow, the compromise between the efficient flow of traffic and maintaining safe speeds will be a challenge for the police, the engineers, and our residents. We plan to address these challenges through our Traffic Safety Plan by applying the best practices in the areas of enforcement, education, engineering, and emergency response to improve traffic safety for the future.

The City Council has made Safety their number one goal and prioritized their support of the department's efforts. Every member of this department is committed to providing the highest level of safety possible to the residents and visitors of this community. We look forward to partnering with our residents and business owners to embrace growth and continue to make Port St. Lucie someplace we are proud to call home.

It is my sincere hope that you will find the 2019 Annual Report interesting and take as much pride in the partnership the citizens and police share in making Port St. Lucie a safe and beautiful place to live, learn, work, and play, as I do.

Stay Safe,

John A. Bolduc, Chief of Police
CITY OF PORT ST. LUCIE’S MISSION STATEMENT
To Provide Exceptional Municipal Services that are Responsive to Our Community while Planning for Smart and Balanced Growth that is Managed in a Financially Responsible Manner.

CITY OF PORT ST. LUCIE’S VISION STATEMENT
Port St. Lucie has Great Neighborhoods; Educational Opportunities for Lifelong Learning; a Diverse Local Economy and Employment Options; Convenient Transportation; Unique Natural Resources Including the St. Lucie River; and Leisure Opportunities for an Active Lifestyle.

“Port St. Lucie is a Safe, Beautiful and Prosperous City for All People — Your Hometown.”
PORT ST. LUCIE POLICE DEPARTMENT'S
MISSION STATEMENT

Through Courage, Knowledge, and Integrity, the Port St. Lucie Police Department is Committed to Superior Customer Service and Remaining One of America’s Safest Cities.

VALUE STATEMENT

PROTECTING AND PRESERVING CONSTITUTIONAL RIGHTS
The Port St. Lucie Police Department is committed to protecting and preserving the rights of individuals as guaranteed by the Constitution.

SERVICE TO OUR COMMUNITY
The Port St. Lucie Police Department will work together with the community towards the prevention and elimination of conditions that threaten the community’s right to be secure.

ACCOUNTABILITY
The Port St. Lucie Police Department will hold all personnel accountable for the detection of problems and the execution of problem-solving strategies in their assigned areas.

ETHICAL AND MORAL CONDUCT
The Port St. Lucie Police Department will hold all members to the highest standards of moral and ethical conduct, both on-duty and off-duty.

RESPECT FOR PEOPLE
The Port St. Lucie Police Department believes in treating all people with respect and dignity.

EMPOWERMENT
The Port St. Lucie Police Department believes that it will achieve excellence through the active participation of its employees in the development and implementation of policies, programs and services.
Port St. Lucie Police Department
Organizational Structure

Chief of Police
- Office Manager
- Fiscal Management Administrator
- Public Information Officer
- Payroll
- Off Duty Details

Neighborhood Policing Bureau
- Assistant Chief
- SWAT

District I Lieutenant
- Patrol, Reserve Officers, Off Duty Details
- SharePoint Systems, Telestaff

District II Lieutenant
- Patrol, Special Projects, NPB Accreditation
- Policy Review, Honor Guard, Midnight Shift Patrol Schedule

District III Lieutenant
- Patrol, Uniform Crime Scene Investigators (UCI), Crisis Intervention Team (CIT), Day Shift Patrol Schedule

District IV Lieutenant
- Patrol, K-9, Evening Shift Schedule

District Support Lieutenant
- Emergency Management, Community Programs (Crime Prevention, PAL, Explorers, SRO), Crossing Guards, Parks, FTO, Sex Offender Program, S.O.S Program, J.R.U., Traffic/Motor Traffic Homicide Investigation, Marine Unit

Support Services Bureau
- Assistant Chief
- Criminal Investigations Division Lieutenant
- Criminal Investigations, Crime Scene Investigators, Pawn Shop Compliance, Computer/Phone Forensics, Child Abduction Response Team (CART), Domestic Violence/Victim Advocate, Crime Stoppers
- Special Investigations Division Lieutenant
- Special Investigations, Narcotics, Gang Unit, Organized Crime, Homeland Security
- Operations Support Services Division Administrator
- I.T. Coordinator, Records, Police Service Aides, Volunteers, Purchasing, Facilities, Fleet/Radios
- Property & Evidence Section Lieutenant
- Property, Evidence, Forfeitures
- Animal Control Section Administrator
- Animal Control

Professional Standards Division Lieutenant
- Internal Affairs Section Sergeant
- Staff Services Section Sergeant
- Training/Recruiting, Background Investigations
- Accountability and Analysis Section Sergeant
- Crime and Intelligence Analysis
- S.T.A.R.C.O.M./C.O.A.R. Accreditation, Staff Inspections

Staffing Levels
- 238 Sworn
- 74 Civilians
- 162 Volunteers
- 57 Crossing Guards

312 Total Staffing
Chief John A. Bolduc has worked as a law enforcement officer for 32 years and was appointed Chief of Police for Port St. Lucie on August 13, 2012. He joined the agency in 1994 and, before his tenure with the Port St. Lucie Police Department, Chief Bolduc served as a Florida Game and Fresh Water Fish Commission Officer for seven years. He has worked in a variety of assignments to include Patrol and Administrative Sergeant, Patrol and Administrative Lieutenant, Acting Regional Captain, and Acting Assistant Chief.

A graduate of the University of Florida, Chief Bolduc has a Bachelor's Degree in Criminal Justice and received his Master's Degree from Barry University. He is also a graduate of the FBI National Academy, Session #218.

Chief Bolduc is charged with ensuring the department is following the proper protocols and procedures set forth. His direct reports are the Administration, Fiscal Management Section, Professional Standards Division, and Public Information Officer.

Chief Bolduc currently serves on the Roundtable of St. Lucie County, and is a board member of the Circuit 19 Juvenile Justice Advisory Board. Chief Bolduc is a member of the Treasure Coast Chief's and Sheriff's Association (T.C.C.S.A.), Port St. Lucie Downtown Lions Club, Florida Police Chiefs Association (F.P.C.A.), and the International Association of Chiefs of Police (I.A.C.P.)

Children’s Home Society of Florida (CHS) presented its highest honor, the 2019 R. David and I. Lorraine Thomas Child Advocate of the Year award, to Chief Bolduc for his exceptional commitment of increasing opportunities for vulnerable youth to reach their full potential on the Treasure Coast.

Chief John A. Bolduc

National Citizen Survey Results
- Feeling Safe 79%
- Safe Neighborhood 96%
- Overall Safe Community 91%

Crime Rate 1,036.50, Decreased by -6.9

Approximately 28,389 Traffic Citations Issued

Pictured above are Melissa Jungjohan, Assistant Chief Richard Del Toro, Chief John Bolduc, Assistant Chief William Vega and Carmen Vazquez
Assistant Chief Richard R. Del Toro, Jr.

Assistant Chief Richard R. Del Toro, Jr., manages the Neighborhood Policing Bureau, which consists of the Patrol and District Support Divisions. The Neighborhood Policing Bureau provides emergency uniformed police response to calls for service from our citizens and is staffed with 238 sworn and civilian staff members. Assistant Chief Del Toro was promoted to the rank of Assistant Chief in August 2012, and has worked in various assignments throughout his career to include Road Patrol, Special Investigations Division, Internal Affairs, and Commander of the Professional Standards Division and S.W.A.T. Team.

He holds a Master's Degree in Public Administration from Nova Southeastern University and is a graduate of the Florida Criminal Justice Executive Institute and Southern Police Institute Administrative Officer's Course. In addition, Assistant Chief Del Toro is an adjunct faculty member at Indian River State College, and is an active member in the Florida Police Chiefs Association (F.P.C.A.), Treasure Coast Chief's and Sheriff's Association (T.C.C.S.A.), and the International Association of Chiefs of Police (I.A.C.P.)

Giving Back to the Community

Assistant Chief Del Toro proudly serves as the Immediate Past President of the Board of Directors for the Boys and Girls Club of St. Lucie County and President of the Board of Directors for the Treasure Coast Hope for the Homeless Foundation. In 2017, he was appointed by Governor Rick Scott to serve on the Children Services Council of St. Lucie County. He is a member of the Port St. Lucie Downtown Lions Club, and, in 2013, was awarded the prestigious Lions Club Melvin Jones Fellowship Award in recognition of his charitable work within the community.
Assistant Chief William B. Vega

Assistant Chief William B. Vega oversees the Support Services Bureau, which provides critical ancillary support to the organization. The Support Services Bureau includes Animal Control Division, Criminal Investigations Division, Special Investigations Division, Property & Evidence Section, and Operational Support Services Division.

Assistant Chief Vega joined the police department in July 1996. He worked in various assignments, including Road Patrol, Special Investigations, S.W.A.T. Team member, and was the immediate supervisor over the K-9 Section and the Special Investigations Division. Promoted to the status of Assistant Chief in August 2012, he is the Chairman of the Board of Trustees for the Port St. Lucie Municipal Police Officers’ Retirement Trust Fund.

Assistant Chief Vega holds a Master's Degree in Human Resource Development and Administration from Barry University and a second Master's Degree in Criminal Justice Administration. A graduate of the Southern Police Institute, he is an active member in the Treasure Coast Chief's and Sheriff's Association (T.C.C.S.A.), Florida Police Chiefs Association (F.P.C.A.) and International Association of Chiefs of Police (I.A.C.P.)

Inspiring Youth to be Successful

In 2013, Assistant Chief Vega established the Treasure Coast Renegades Football and Cheer Organization. The organization allows over 200 children to play and cheer in a competitive environment with experienced coaches. The organization's goal is teaching youth the significance of teamwork, discipline, responsibility, and sportsmanship. He spends most of his free time volunteering at PSLAA and the Martin County High School Football program.

Assistant Chief Vega continues to coach the youth of our community with the hopes of molding each player into a successful student-athlete.
Administrator Abraham Alvarez has been with the agency for over 20 years. He oversees the Fiscal Management Section, where he is tasked with managing the agency's budget, grants, payroll, and off-duty details.

**Budget Summary**
The department is financed from four funding sources. These sources are the General Fund, Police Impact Fee Fund, Police Forfeiture Fund, and grants. For Fiscal Year (F.Y.) 2019-2020, the operating budget was $49,792,153. Salaries and Benefits comprise about 84% of the operating budget from the General Fund.

Operating expenses include items such as fuel, fleet maintenance, travel, communications, utilities, and various supplies needed to maintain this organization. The Capital Outlay component contains items such as vehicles, computers, and other equipment exceeding a unit cost of $5,000.

**Police Forfeiture Fund**
This fund monitors assets and cash seized by our department due to illegal activity. The proceeds in this fund are used to pay expenditures related to acquiring seized assets to purchase such items as special equipment required for surveillance work, crime prevention, school resource officers, grant matching funds and other law enforcement operations as specified by Florida State Statute 932.7055 (4). This fund aids in the purchase of unbudgeted police equipment that arises without drawing on property tax revenues from the citizens.

During the year, confiscated property revenue collected was $387,141, with approved expenditures by City Council of $336,425. Unspent forfeiture revenue gets carried-forward to the next fiscal year.

**Police Impact Fee Fund**
The City imposes impact fees on the new expansion to help fund operating and capital costs associated with these newly hired Police personnel officers. In 2019, a total of $652,455 was received through this fund.

**Payroll**
Two Financial Specialists handle the payroll and related reports for more than 320 sworn and civilian personnel. In 2019, Kronos Payroll Software was introduced to the department. Thus, most civilian staff members now utilize this payroll software.

**Off-Duty Details**
Patricia Lipp, Off-Duty Coordinator, handles the accounting responsibilities of the department's off-duty details. In 2019, there were 105 sworn personnel that participated in off-duty details. Also, this position coordinates the scheduling of overtime of all patrol officers, using the TeleStaff scheduling software, which is a division of Kronos.
Victims of Crime Act (VOCA) Includes 25% Match

Justice Assistance Grant (JAG) Federal

FDLE State Bulletproof Vest Partnership (BVP)

Heroes Grant from Department of Health for NARCAN

VOCA $299,875

Heroes Grant $21,096

Federal JAG $17,214

BVP $69,700

State JAG $32,292

5 Grants Totaling $440,177
Senior Sergeant Carrasquillo was sworn in the department on January 9, 2003. She held the assignments of Road Patrol Officer, Criminal Investigations Division Detective and Special Investigations Division Detective. In November of 2012, Sergeant Carrasquillo was promoted to the rank of Sergeant and assumed the position of Road Patrol Sergeant. In May of 2018, Sergeant Carrasquillo earned the rank of Senior Sergeant.

Sergeant Carrasquillo holds an Associate of Science in Business Administration and a Bachelor of Science in Criminal Justice.

Based upon her vast knowledge of law enforcement and her excellent communication skills, Senior Sergeant Carrasquillo was assigned to the role of Public Information Officer (P.I.O.) in February 2019. She has excelled as our department’s P.I.O. and has implemented several innovated ideas that cast a positive light on the department.

The Port St. Lucie Police Department regularly utilizes our social media platforms (Facebook, Twitter and Ring) to educate, engage and inform our citizens about what our agency does. We want to provide our residents the information and tools to keep them safe, as well as remaining transparent to encourage our citizen’s trust.

Part of the P.I.O’s job is to establish and maintain positive working relationships with the media and public by preparing media releases, gathering information for press conferences, ensuring messages are consistent, information is accurate, and our policies are followed. The P.I.O works hard at coordinating information and details from Officers, which at times requires traveling to a scene or event without much advance notice.

Sergeant Carrasquillo is available to the media, public and staff by answering inquiries promptly, and arranging interviews or speakers when available or possible. She works closely with the City’s Communication Department to cover City and Police events and ceremonies.

In 2019, approximately 180 formal press releases were disseminated. In addition, provided numerous updates on investigations via Facebook and Twitter. The P.I.O. attended several trainings to keep up to date on the latest trends in media and actively meeting the needs of the municipality, as well as the residents we serve.
The Port St. Lucie Police Department believes in the importance of establishing beneficial partnerships with our residents. As such, as a law enforcement agency, engaging and connecting with the community is essential to help fight to keep our crime rates lower. Strong community-based policing requires effective relationships between community members, police, government, and an environment that promotes safety.

Accordingly, members of the agency realize a critical component of effective law enforcement is gaining the public’s trust. To establish a positive bond with the members of our community, our law enforcement officers are involved in community activities and programs that provide assistance to the community as a whole. The members of the Port St. Lucie Police Department continue to build trusting relationships with our citizens by positive interactions through community forums, youth scholastics and various other partnerships.

Every issue affects our society and our community!
COMMUNITY CONNECTIONS

Walk A Mile In Her Shoes Event—Awarded Most Spirited

Coffee with a Cop at Starbucks with Chief Bolduc and Assistant Chief Del Toro

MANicure Movement—Officers Corona and Johnson, along with Sergeant McGhee Paint a Finger in the Fight Against Child Abuse

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Tip A Cop and the Torch Run—Benefiting the Special Olympics

KidMania—Bike Rodeo

PSLPD4LIFE—Walk Against Alzheimer's

Find a Cure for Breast Cancer & Real Men Wear Pink

Summer of Safety Event
Lieutenant Marc DiMeo became a member of the Port St. Lucie Police Department in March 1995 as a P.S.A. and was promoted to a Police Officer that same year. During his tenure with the department, he served as a Road Patrol Officer, Field Training Officer, School Resource Officer, and Crime Scene Investigator. He was promoted to Sergeant in 2003 and a Lieutenant in November 2012.

Lieutenant DiMeo received his Bachelor's Degree from Barry University and Master's Degree in Criminal Justice from Lynn University. He is a graduate of class #131 from the Southern Police Institute Administrative Officer's Course.

As Commander of the Professional Standards Division, Lieutenant DiMeo is responsible for the Accountability and Analysis Section, Internal Affairs, and Staff Services. The division staff consists of one Lieutenant, three Sergeants, one Detective, four Police Officers, and six Civilian employees.

The Professional Standards Division Lieutenant, who reports directly to the Chief of Police, is responsible for ensuring that the department is operating within the boundaries and established guidelines of public trust and confidence. This division manages the investigation of complaints against department employees, volunteers, and, on occasion, other city employees, as well as the verification of compliance of required accreditation standards and inspections, the training of all police personnel, and the recruitment and hiring within the department.

Accountability and Analysis

The Accountability and Analysis Section is staffed with one Sergeant, one Officer, and four Civilians. The Sergeant is responsible for Accreditation, Staff Inspections, Crime and Intelligence Analysis, and Accountability Meetings.

Accreditation Section

Master Officer Jennifer DiMatteo-Bennet is assigned as the Accreditation Manager. Accreditation is a voluntary process through which the Port St. Lucie Police Department receives national and state recognition for meeting and maintaining professionally recognized criteria for excellence in management and service delivery.

The name of the accreditation body is Commission on Accreditation for Law Enforcement Agencies, Inc. (C.A.L.E.A.). The Port St. Lucie Police Department is the 193rd law enforcement agency in the United States and the first in St. Lucie County to become nationally accredited. The department successfully achieved national reaccreditation in 1996. In the following year, 1997, the department received accredited status through the Commission for Florida Law Enforcement Accreditation (C.F.A.). The department has most recently been reaccredited in 2016 from C.A.L.E.A. and in 2019 from C.F.A.
STAFF INSPECTIONS
Officer DiMatteo-Bennet, Accreditation Manager conducts staff inspections to ensure the department operation and administration functions are correctly executed. This section assesses the department's efficiency and effectiveness, as well as provides information for current and future planning. Staff inspections are organized in a systematic, fair, and objective manner when examining office facilities, property, equipment, personnel, administration, and operational activities outside the routine supervisory and line inspection procedures.

CRIME AND INTELLIGENCE ANALYSIS
Four Civilian personnel comprise the Crime and Intelligence Analysis Unit. The Unit conducts an advanced level of technical work involving the identification of patterns, trends, common characteristics and the underlying causes of crime to assist in the development of law enforcement responses and improve the effectiveness of criminal apprehension and crime prevention.

The analysts perform crime research and examination for the enhancement and direction of proactive law enforcement operations, utilizing manual and automated methods of research and analysis. Reports and crime bulletins are prepared daily, weekly, and monthly to disseminate crime statistics, suspect information and crime patterns.

The analysts conduct research, gather and compile information, and analyze data to identify crime patterns and trends in the City and surrounding areas; share relevant information with other agencies; compile and evaluate information; select essential elements and correlate new information with existing information; and provide analytical support to all law enforcement personnel regarding special requests.

Crime and Intelligence Analysts prepare maps, graphs, charts, tables and other illustrative devices for visual presentation of data; create intelligence reports and statistical analysis; and conduct link analysis, event flow analysis, and activity charting. They also receive, prepare, and disseminate intelligence information about criminal activity and officer safety matters via bulletins, case reports, or memoranda. The analysts may provide recommendations for strategies concerning crime prevention or apprehension of criminals, such as directed patrol recommendations, surveillance, or stakeouts. They develop and maintain criminal intelligence sources, establish, maintain, and coordinate contacts with various local, state, and federal law enforcement agencies to facilitate a productive information exchange network.

STRATIFIED POLICING

The Port St. Lucie Police Department employs Stratified Policing (an organizational model of problem-solving, analysis and accountability) as an approach to crime reduction that seeks to overcome the weakness of current policing methods, while at the same time incorporates evidence-based practices. The Stratified Model distinguishes among different types of problems for which crime reduction strategies are implemented and designates responsibility based on the kind of problem and resources necessary to address the issue.

By separating and distinguishing the types of concerns, different analyses, responses, and accountability mechanisms are carried out by various personnel within the agency which "stratifies" the workload and responsibility for problem-solving and crime reduction. The word "problem" is used in its most general sense, as a problem could be a significant incident, a repeat call for service location, a crime pattern, hot spot, community quality of life issue, a traffic problem, and habitual offender, etc.

In 2019, the department hosted a total of four law enforcement agencies, who are interested in implementing similar stratified policing practices and procedures as utilized within the Port St. Lucie Police Department.
The Internal Affairs Section of the Port St. Lucie Police Department is responsible for the investigation of complaints against department employees, volunteers and, on occasion, other city employees. This section is also responsible for maintaining employee complaint and disciplinary records.

During the year 2019, 89 total complaints were received by the Internal Affairs Section. These complaints are separated into categories to include Administrative, Supervisor’s Administrative and Investigative Review. There was a total of 27 Administrative Complaints, which are formal Internal Affairs Investigations. There were a total of 31 Supervisor’s Administrative Complaints, which are supervisor-initiated complaints. Investigative Reviews comprised a total of 31, which are complaints that did not require a formal investigation.

A total of 59 Supervisor Conferences and 18 Employee Discipline Notices were issued. The notices included Written Reprimands, Suspensions and Dismissals.

### Definition of Case Findings

<table>
<thead>
<tr>
<th>Case Finding</th>
<th>Description</th>
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<tbody>
<tr>
<td>Unfounded</td>
<td>The allegation was demonstrably false or there was no credible evidence to support the complaint.</td>
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<tr>
<td>Exonerated</td>
<td>The incident occurred but the individual’s actions were lawful and did not violate written policies.</td>
</tr>
<tr>
<td>Not Sustained</td>
<td>Investigation failed to disclose sufficient evidence to prove or disprove the allegation.</td>
</tr>
<tr>
<td>Sustained</td>
<td>The allegation is supported by sufficient evidence.</td>
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</tbody>
</table>
**Recruitment Section**

The Recruitment Section provides an essential function to the department; hiring an applicant that is the most qualified. Therefore, much effort and scrutiny is required for this process. The Recruitment Specialists work in conjunction with the Human Resources Department to process candidates through the application process. Extensive background investigations and professional testing are conducted preceding employment.

**Training Section**

Two full-time Officers, along with Officers who perform ancillary training duties, comprise the Training Section. This section coordinates the department's training needs and maintains training records. Working in synchrony with the Indian River State College Criminal Justice Center, they design mandatory and specialized retraining courses. The Training Section also coordinates the delivery of those courses and specialized in-service training to members of the department.

- Twenty-one Officers were hired/sworn in during the year of 2019, out of 434 applications received.
- Twelve Civilian positions were hired, out of 302 Civilian applications processed.
- Recruiters attended Public Service Career Fair at Indian River State College Public Safety Complex, Valencia College School of Public Safety, National Preparedness Institute and Palm Beach State College.
- Attended monthly Regional Background Investigators Meetings.
- A representative from Recruiting participated in all Law Enforcement graduation ceremonies at Indian River State College.
- Attended National Night Out event at PSLPD.
- In 2019, the Training Unit and supplemental instructors conducted in-service training on 10 topics, which is equivalent to 13,972 hours.
- The unit also assisted other departments by conducting 15 different sessions for civilian city employees and citizens, totaling 13,000 hours.

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<td>Total</td>
<td>232</td>
<td>233</td>
<td>238</td>
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</table>
Assistant Chief Richard R. Del Toro, Jr., manages the Neighborhood Policing Bureau, which consists of the Patrol and District Support Divisions. The Neighborhood Policing Bureau provides emergency uniformed police response to calls for service from our citizens and is staffed with sworn and civilian staff members.

- Neighborhood Policing Bureau: Management of the four Police Districts to provide emergency law enforcement assistance as needed by residents, as well as uphold local, state, and federal laws, patrol assigned areas, respond to a dispatched call and perform investigations.

• District 1 boundaries are in the eastern region of the city, south of Village Green Drive, north of Port St. Lucie Boulevard, east of Veteran's Memorial Parkway and west of Green River Parkway.

• District 2 boundaries are east of the St. Lucie River; west of the Florida Turnpike, north of Midway Road and south through Becker Road.

• District 3 encompasses the southwest section of the city. It is bordered by the Florida Turnpike on the east, Glades Cut-off and Range Line Road on the west, C-24 Canal to the north and the Martin County line on the south.

• Except for the Reserve Country Club and a few unincorporated parcels along its western border, District 4 includes the northwest section of the City. It is bordered by the Florida Turnpike on the east, Shinn Road to the west, Midway Road to the north and the C-24 canal to the north.
NEIGHBORHOOD POLICING BUREAU LIEUTENANTS

LIEUTENANT JOHN SCOTT
DISTRICT 1 COMMANDER

Lieutenant Scott has served this organization since February 1994. He has worked in the roles of Police Officer, Field Training Officer, Traffic Officer and Sergeant, District Support Field Sergeant, as well as Program Supervisor, and Neighborhood Policing Bureau Sergeant. He was promoted to the rank of Lieutenant in August 2015.

Lieutenant Scott is originally from Queens, New York. He obtained his Bachelor's Degree and Master's Degree from St. Leo University.

Lieutenant John Scott manages District 1, as well as acts as the Off Duty Details Commander, TeleStaff System Administrator, SharePoint Systems Administrator, and Reserve Officers Unit for the department. Lieutenant Scott has been instrumental in the department for the past 25 years, as he has brought his immeasurable expertise in law enforcement to our family in blue.

LIEUTENANT BRINTON BLACK
DISTRICT 2 COMMANDER

Lieutenant Brint Black, District 2 Commander, holds a Bachelor of Science Degree in Management Information Systems from the University of Central Florida. Before working for the Port St. Lucie Police Department, Lieutenant Black held the position of Deputy at the Orange County Sheriff's Office. His enthusiasm for law enforcement stemmed from being surrounded by family members who were career members of law enforcement.

On November 1, 2005, Lieutenant Black took the Oath of Office to become an officer with the Port St. Lucie Police Department. He held the positions within the Neighborhood Policing Bureau, Uniform Crime Scene Investigator, Field Training Officer, Persons Detective in the Criminal Investigations Division, Gang Unit, Special Investigations Division Detective, N.P.B. Sergeant, U.C.I. Supervisor, Detective Sergeant in the Criminal Investigations Division, and Acting Lieutenant in N.P.B. He has worked his way up through the ranks, as he was promoted to Lieutenant in March 2019.

Lieutenant Black is charged with District 2 Patrol Units, as well as the Municipal Complex Officer, who maintains a safe environment at the City Hall campus. Lieutenant Black is also responsible for Honor Guard, Special Projects, N.P.B. Accreditation and Policy Revision.

COMMUNITY CONNECTIONS

Sergeant Brian Kenny was patrolling his district when he saw a citizen mowing the lawn in front of his house. Sergeant Kenny parked his patrol car and walked over to help him. Unbeknownst to him, a citizen driving by captured this 'act of kindness' and photographed him helping with mowing the lawn.

The citizen that took the photos emailed them to WPBF TV 25, requesting the following: "I am sending this email because I think this officer should be recognized by the people he serves in his community. I believe his name is Sergeant Kenny with the Port St. Lucie Police Department. I noticed this act of kindness on September 18, 2019. A home owner in a wheel chair was trying to weed eat his front swale, the officer pulled over to offer a hand. Please recognize this man for being a good human being."

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**Lieutenant Kevan Carmichael**  
**District 3 Commander**

Lieutenant Carmichael has been with the Department for over 29 year. For 14 of those years, he has served as a Detective, Detective Sergeant, Commander of the Criminal Investigations Division, Animal Control Section Lieutenant and, most recently as District 3 Commander.

Lieutenant Carmichael possesses a Bachelor's of Science Degree in Professional Administration and a Master of Public Administration Degree from Barry University, as well as being a graduate of the Florida Criminal Justice Executive Institute Leadership Academy and the FBI-LEEDA 128th Executive Leadership Institute.

Lieutenant Carmichael is responsible for the District 3 Neighborhood Policing District, as well as the department’s Uniform Crime Scene Investigators and the Crisis Intervention Team.

**Lieutenant Michael Swanchak**  
**District 4 Commander**

Lieutenant Michael Swanchak holds a Bachelor's of Science Degree in Criminal Justice with a double minor in Legal Studies and Management. He also has a Master of Science Degree in Criminal Justice with a concentration in Policing.

Before working for the Port St. Lucie Police Department, Lieutenant Swanchak interned with the Seymour Police Department and was a Seasonal Marine Patrol Officer with Lake Housatonic Authority, which led him to pursue a career in law enforcement.

Lieutenant Swanchak proudly began his career with the Port St. Lucie Police Department in February 2004. He has held the positions of Police Officer within the Neighborhood Policing Bureau, Uniformed Crime Scene Investigator, K-9 Officer, N.P.B. Sergeant, K-9 Sergeant, K-9 Lieutenant, and was a Detective Sergeant in the Special Investigations Division. Lieutenant Swanchak oversees District 4 N.P.B. Patrol, as well as the department’s K-9 Unit.

**Community Connections**

On May 31, 2019, Port St Lucie Police visited Palm Ponte K-8 School, where the students experienced "A day in the life of a Police Officer." Detectives Penny and Morgan spelled out for the students the use of the police tools, how police work and interact with our citizens, how to find missing persons, fingerprinting, traffic accidents/violations, and mostly how to remain safe and keep everyone safe! It was great to see the student's participation-asking and answering questions. Great job to the Detectives! And a special thank you to Kindergarten teacher, Ms. Capozzi, school staff and to all the students parents for allowing police to share some time with the students.
HONOR GUARD

In 2019, the Port St. Lucie Police Honor Guard was led by Lieutenant Brint Black, Team Commander, as well as Team Leader Sergeant Brian Kenny and Assistant Team Leader Steve Camara, along with 12 Team Members. The Honor Guard represents the department at ceremonies, funerals, and parades. The Honor Guard serves with distinction and pride while preserving the tradition of honor and respect.

During 2019, the Honor Guard represented the Police Department during the annual Port St. Lucie Police Department Memorial Service, St. Lucie County Memorial Service, as well as the Statewide Memorial Service in Tallahassee, to pay tribute to the law enforcement officers who made the ultimate sacrifice. The Honor Guard also attended the annual Blue Mass event. The Honor Guard represents the agency at funeral services for officers lost in the line of duty and at funeral services for retired police officers.

On April 27-29, 2019, members of the Port St. Lucie Police Department Honor Guard attended the 2019 State of Florida Law Enforcement Memorial Services in Tallahassee to honor over 800 police officers that have died in the line of duty in Florida's 174-year history. The Honor Guard faced the ultimate test as our agency laid to rest Officer Steve Brown in June 2019.

K-9 UNIT

The Port St. Lucie Police K-9 Unit is a valuable law enforcement tool for use in the apprehension of criminals, locating lost persons, evidence recovery, narcotics, currency, and explosives detection, protecting police officers, as well as other persons, crime prevention, and promoting favorable public relations.

A K-9 team is made up of a partnership which includes a highly trained canine that has been taught a wide variety of police-related duties, such as tracking, building searches, etc., and a K-9 Officer, who is specially trained in the care, handling, and utilization of a police canine. The Port St. Lucie Police Department currently has five K-9 Teams, four patrols, and narcotics detection teams and one explosive ordinance detection team.
**MARINE UNIT**

The Marine Unit was established to ensure boater safety through voluntary compliance with Florida State laws and city ordinances concerning vessel registration and operation within the City of Port St. Lucie. Officers educate the boating public and establish a police presence on the waterways to maintain safety on the channels. Presently, there are eight individuals that make up the Unit.

**SWAT TEAM**

In 2019, the Team benefited from the consistent and robust leadership of Master Sergeant Steven Helseth as S.W.A.T. Team Commander, Senior Officer Robert Loupe as the S.W.A.T. Team Leader, Sergeant Keith Boham as the Assistant Team Leader, Senior Officer Carl Durbin as the Sniper Team Leader, Lieutenant Leo Niemczyk as the C.N.T. Team Commander, Sergeant Joseph Norkus as the C.N.T. Team Leader, and Sergeant Brian Kenny and Officer Scott Johnson as the C.N.T. Assistant Team Leaders.

S.W.A.T. is an acronym for the "Special Weapons and Tactics" Team. S.W.A.T. is a highly trained law enforcement team whose members are recruited, selected, trained, equipped and assigned to resolve any critical incidents. These incidents are hostage situations, barricaded subjects, sniper situations, high risk search/arrest warrants, dignitary protection, natural or manmade disasters, rescue operations or any other critical incidents involving a threat to public safety which would otherwise exceed the capabilities of traditional law enforcement first responders and/or investigative units. S.W.A.T. consists of three elements, which are the Entry Team, Sniper Team and Crisis Negotiation Team (C.N.T.).

The Entry Team Element consists of officers who are trained in the use of special weapons and tactics utilized in various capacities such as, criminal activities dealing with hostage situations, barricaded suspects, sniper activity or high-risk situations. The Sniper Team Element are specially trained marksmen who are each equipped with a target grade rifle and high power optics. A sniper employs stealth and field craft to observe or engage targets in support of S.W.A.T. operations.
Lieutenant Leo Niemczyk has worked for the Port St. Lucie Police Department for 17 years and commands District Support. He oversees the Patrol, Marine Unit, and Crisis Negotiation Team.

Lieutenant Niemczyk holds a Bachelor's Degree in Criminal Justice from the State University of New York at Empire State College, a Master's Degree in Public Administration from Barry University and is a graduate of the Southern Police Institute's 137th Administrative Officer's Course at the graduate level.

Formerly with the City of New York Police Department, Lieutenant Niemczyk moved to Florida in 2002 and joined the agency in October of that same year. His previous job assignments in this agency consisted of Patrol Officer and Road Patrol Sergeant in the Neighborhood Policing Bureau and a Detective and Detective Sergeant for many years before becoming a Lieutenant.

COMMUNITY CONNECTIONS

Kidmania Bike Rodeo was held at Minsky Gym in Whispering Pines Park on October 20, 2019. Sergeant Schichtel, along with Parks Officers Kerns, Jackson, Peto, Cimino, SRO Casey, and PSLPD Explorers set up and staffed a Bike Rodeo for Kidmania. The Port St. Lucie P.A.L. also set up a tent and served hotdogs and hamburgers along with cold drinks. The event featured a bike rodeo, drum circle, face painting and free entertainment.
**Crime Prevention**

Gretchen Raziela, Crime Prevention Specialist, is a full-time civilian who works on various crime prevention programs to educate and inform the community. She was hired in 2019 as a full-time staff member. As such, the specialist has attended multiple Home Owner's Association meetings to discuss crime deterrence tools that can be utilized to remain safe, as well as being an active member of Crime Stoppers. Ms. Raziela represents our agency at many crime prevention and community events to spread our message, “If you see something, say something.”

In 2019, the program “StopLifting” was presented to the youth in our area, and resulted in a decrease in shoplifting. Our agency has a program called Partners Against Crime (P.A.C.), which allows our agency and businesses to build a positive rapport while building strong partnership with the community. During the year, an additional 36 businesses were signed up. The P.A.C. database underwent an overhaul to ensure information entered into the program was accurate and current.

**Emergency Management**

The Emergency Management Team, an ancillary assignment, consists of one sergeant and one officer. These individuals are mandated to keep current on FEMA guidelines and the All Hazards Plan during annual trainings encompassing all facets of an emergency. This includes natural and manmade disasters, as well as health pandemics.

In 2019, Sergeant Holman and Officer Knaggs participated in a Mock Nuclear Power Incident, Hurricane Awareness and Incident Command trainings to be emergency ready.

**Field Training Officers**

Field Training Officers and Sergeants is an ancillary assignment, which provides new officers and sergeants with a full grasp of the inner workings of a law enforcement agency. Currently, there are 25 Officers and four Sergeants assigned to this division. In 2019, approximately 25 new officers were trained by sworn members of the department who work in all facets of the agency. This provides new officers a full view of each position within the agency.
CROSSING GUARD UNIT

The School Crossing Guard Unit has one full-time School Crossing Guard Supervisor and 45 seasonal part-time School Crossing Guards that are assigned to 57 posts. Eighteen schools in the City are provided crossing guard services. Crossing guards assist students daily to safely cross streets and intersections near school campuses. In 2019, Allapatah Flats School requested a Crossing Guard which was provided due to the safety concerns of the school staff and parents. The unit is also being utilized during the year at various events where traffic control is needed, such as the grand opening of Crosstown Parkway and the Boo-tanical Garden event.

EXPLORERS

The Port St. Lucie Police Department's Explorer Post is comprised of both youth and adults looking to empower the next generation and offer insight into the world of law enforcement for those juveniles who are interested in a future career in policing. The Explorer's lead advisor is one of the four School Resource Officers.

In 2019, the Explorer Program participants attended a week-long Boot Camp at the Tanah Keeta Scout Reservation, as well as assisted at various functions in the capacity of parking monitors and food service. Members of the Explorers also participated in a Mock School Shooting, where law enforcement was able to train in a real-life setting. The Explorers were awarded a Unit Citation for their assistance.

JUVENILE RESTORATIVE JUSTICE INITIATIVE

Tracee Diaz, M.S.W, leads the Juvenile Restorative Justice Initiative (J.R.J.I.), which allows non-violent juvenile offenders an opportunity to be diverted into prearrest diversion program. The program consists of three program options, which are peer review, youth court and short-term counseling. The coordinator works with officers and detectives refer youth who would benefit from mental health counseling, substance abuse, parenting issues, as well as truancy.

In 2019, 85 cases were referred to the diversion program. With successful completion of the program, the juvenile will not have a conviction on the record, and can restore their relationship with the community.
Parks Officers

The agency has six parks officers that provide law enforcement services to the City's Parks & Recreation locations. Parks officers, along with the Parks & Recreation staff, work together to ensure the safety and welfare of visitors to all Parks & Recreation facilities.

Two officers are deemed Truancy Officers and work with School Resource Officers to resolve chronic truants by working with children and their families to assist with this issue. In 2019, 90 truant cases were referred to our Truancy Officers, which resulted in 68 case numbers assigned.

The Sex Offender Coordinator monitors 135 registered sex offenders and nine sex predators. The coordinator collaborates with other law enforcement agencies to ensure offender compliance. In 2019, the coordinator conducted 94 address verifications, which led to the arrest of eight individuals for various offenses.

Police Athletic League (P.A.L.)

The Police Athletic League program offers youth in the community positive influences and role models. These positive influences help strengthen and build the character of our community's youth. P.A.L. is responsible for several inspiring programs geared towards keeping children engaged and involved.

P.A.L. programs offered include RAD Kids Self Defense and Empowerment class, karate, boxing, P.A.L. leadership classes, Drum Line, P.A.L. Voices Choir, the Junior Police Academy, free fishing clinics and many more programs geared toward enriching the lives of youth. In 2019, Jerry DeJean was named the Assistant Director and has been a welcomed addition to the team.

School Resource Officers (S.R.O.)

The School Resource Officer Unit (S.R.O.) consists of five School Resource Officers, offering law enforcement coverage to the four high schools and one K-8 school within the city limits of the City of Port St. Lucie. Officers mentor and encourage students, through education and role modeling, to create a secure environment within the school campuses.

Officers participated in Youth Court, fire drills, football games, and various other special events. Officers also conducted several student/parent conferences throughout the year and provide a keen insight into law enforcement to those students studying Criminal Justice as an elective class.

In 2019, the S.R.O.'s presented "StopLifting" lectures at each of their schools during a freshman class assembly. In addition to the presentation, their participation and commitment to educating juveniles on retail theft were shown to decrease juvenile retail theft in the community significantly.

The School Safety Officer, who is a retired law enforcement officer, worked exclusively at Somerset Academy St. Lucie. Officer White retired from the agency in 2019; thereby creating a vacancy. The organization decided to replace the position with a sworn position, thus placing Officer Camara in the role. Officer McCarty took over the role of S.R.O. at Treasure Coast High School, after the sudden passing of Officer Brown. Luckily, Officer McCarty was favorably received not only by school administration, but by the students as well.
**TRAFFIC UNIT**

The Traffic Unit responds on a rotating, daily basis to Resident Request Based Enforcement, concentrating on Chronic Traffic Complaint locations, determined by District Lieutenants. The Unit has six Traffic Officers, two Civilian Traffic Accident Investigators, and one Sergeant. In 2019, a total of 1,158 traffic operations were conducted.

The Motor Unit participates in ceremonial, display, and escort functions, as well as an enforcement tool. There are currently six Motor Officers assigned to the Motor Unit.

The Traffic Homicide Unit has six officers designated as Investigators. The unit investigates traffic crashes resulting in the death of an occupant in a vehicle, along with damage to police and city issued vehicles. In 2019, there were eight traffic homicides resulting from seven traffic crashes.
Assistant Chief William B. Vega oversees the Support Services Bureau, which provides critical ancillary support to the organization. The Support Services Bureau includes the Animal Control Division, Criminal Investigations Division, Operational Support Services, Property and Evidence Section, and Special Investigations Division.

- Animal Control Division: Enforces general laws and ordinances concerning animal issues, such as picking up stray animals, licensing and vaccination enforcement, bite and cruelty investigations, and barking grievances.

- Criminal Investigations Division: Reviews reports submitted by uniformed officers. The C.I.D. Division is divided into three sections depending upon the type of offense, which are Property Crimes, Persons Crimes, and Support.

- Operational Support Services Division: Oversees Facilities, Fleet & Radio Coordination, Police Service Aides, Purchasing, Records, Volunteer Program, and Information Technology Liaison.

- Property & Evidence Section: Responsible for over 90,000 pieces of evidence. Among the responsibilities is the daily intake of evidence, maintaining chain-of-custody, logging all pieces of evidence into the computer, and assigning a specific location to store the evidence. Among the various other duties is copying media (CD's, DVD's, photo lineups, etc.) for the State Attorney's Office.

- Special Investigations Division: Responsible for a variety of investigations that include narcotics, gangs, vice crimes, and homeland security.
Administrator Bryan Lloyd started his journey with the Port St. Lucie Animal Control Division in January 2001. He fully enjoyed his growth with the agency, as he was promoted several times throughout his tenure. His positions included Animal Control Officer, Crew Leader, Supervisor, Acting Administrator and now, Administrator. In his spare time, Mr. Lloyd actively volunteered for 16 years at the Port St. Lucie Athletic Association as a Youth Football Coach and currently sits on the Board of Directors for the Port St. Lucie Police Athletic League and the Board of Directors of the Humane Society of St. Lucie County.

Administrator Lloyd has taken a multitude of classes and training courses to help him excel in his assignments. He has obtained his Associates of Arts degree from Indian River State College in May 2017 and is currently enrolled at IRSC to gain his bachelor’s degree in Business Administration in the near future.

Administrator Lloyd is responsible for commanding the day-to-day activities of the Animal Control Division. Currently, this Division employs 12.5 employees, consisting of one Administrator, one Administrative Assistant, two Animal Control Supervisors, eight Animal Control Officers, and a part-time Kennel Technician.


- Implemented new lost/found pet recovery options to include uploading animal photos to Pawboost and Wags and Whiskers Wednesdays.
- Animal Control Officers responded to 6,809 calls
- 1,449 animals impounded
- Investigated 2,659 cases and conducted 2,636 follow up investigations
- 53.3% of animals were returned to owner
- 228 citations were issued, and 387 warning citations were written
- Investigated six animal cruelty cases
- 289 animal bite cases were investigated
- 969 sick and/or injured animals were tended to
- 7,093 telephone calls were received
- 3,365 walk-ins were assisted
- 4,284 licenses were issued
- Phase 2 of kennel project completed to include repainted floors, washer/dryer upgrade, and replacement of water heater.
- Received 2019 Better Cities for Pets Certification.
Lieutenant Kacey Donnell

Senior Lieutenant Donnell has served the agency since 1996 and has held many positions within the department such as Field Training Officer Commander, Public Information Officer, Traffic Homicide Investigations Supervisor, District Support Commander, Special Events Coordinator, and Emergency Management Commander.

During his tenure with the department, Lieutenant Donnell obtained his Master's Degree in Public Administration. He is also a graduate of the prestigious FBI National Academy Class 262 (Executive Command School), Florida Leadership Academy Class #3, and Leadership St. Lucie Class #32.

The C.I.D. Division is divided into three sections depending upon the type of offense. They are Property Crimes, Persons Crimes, and Support which deals with Economic and Technology Crimes, Child Exploitation as well as the Crime Scene Unit. The Division currently has 24 full-time sworn investigators, five supervisors, five full-time civilian Crime Scene Technicians with a sixth being added soon, three Victim Advocates, an Administrative Assistant and a Volunteer Civilian Investigator. A sworn investigator is also assigned to The United States Marshal’s Regional Fugitive Task Force (RFTF).

2019 CRIMINAL INVESTIGATION DIVISION ACCOMPLISHMENTS:

- C.I.D. had a productive year, with 1,658 cases assigned to the division and their highest ever overall clearance rate of 66.31%
- The Crime Scene Unit processed 1,523 items, made 24,192 comparisons, 256 identifications
- Two-year long upgrades to the Crime Scene Investigator's lab have been completed.
- The Victims’ Assistance Unit (VAU) aided 2,037 victims during the 2019
- The United States Marshal’s Regional Fugitive Task Force (RFTF) primary mission is to investigate and apprehend local, state and federal fugitives. The targeted crimes includes primarily violent crimes, weapons offenses, felony drug offenses, failure to register as a sex offender and crimes committed by subjects who have a criminal history involving violent crimes. During the calendar year of 2019, our Detectives worked approximately 2,200 hours for the task force. During that period, 76 cases were investigated and over 70 suspects were arrested.
- The Administrative Assistant coordinates meetings, gathers investigative data, and acts as liaison between the public and Criminal Investigations personnel.
- The Volunteer Civilian Investigator assists Property Investigators with misdemeanors without suspect info, follow-up phone calls and elimination prints to lessen the sworn investigator case load.
SPECIAL INVESTIGATIONS DIVISION

LIEUTENANT CARMINE IZZO

After serving six years of active duty in the United States Air Force, including service during Operation Desert Shield/Desert Storm, Senior Lieutenant Izzo joined the Port St. Lucie Police Department in July 1994.

He holds a Master's Degree in Criminology and Criminal Justice from Florida Atlantic University and is a graduate of the 230th Session of the FBI National Academy. During his 26 years of service to the citizens of Port St. Lucie, Senior Lieutenant Izzo has also held positions as the S.W.A.T. Commander, NPB District Commander, District Support Division Commander, and Criminal Investigations Division Commander.

The Special Investigations Division is a specialized division that is responsible for a variety of investigations that include narcotics, gangs, vice crimes, and homeland security. This division consists of one Lieutenant, two Sergeants, nine Narcotics Detectives, two Gang Intel Detectives, and one Administrative Assistant.

- Conducted 27 Search Warrants
- Initiated 41 Controlled Buys
- Performed Eight Buy-Busts
- Made 88 Arrests
- Investigated 121 Overdose Cases

COMMUNITY CONNECTIONS

Detective Jeremy Lewis has been a volunteer coach for the past seven years with the Port St. Lucie Soccer Club, as well as serving as a coach with the St. Lucie County Special Olympics. Detective Lewis serves as a mentor and role model for the youth in our community. His long-term dedication and unselfish acts to our community has fostered an environment of acceptance and camaraderie.
OPERATIONAL SUPPORT SERVICES DIVISION

ADMINISTRATOR BILL MAY
OPERATIONAL SUPPORT SERVICES

Administrator William T. May, a 30-year veteran of the agency, oversees the Operational Support Services Division. He holds a Bachelor of Arts Degree in Business Administration and Finance. Sections under his directive include Facilities, Fleet & Radio, Police Service Aides, Purchasing, Records, Volunteer Program, and Information Technology Liaison.

Administrator May functions as a liaison with the City's Information Technology Department and the Police Department regarding any computer-related issues. This includes acquisition of technology products and equipment, "helpdesk" issues, maintenance and testing. The Port St. Lucie Police Department has been regularly recognized as a technology leader in the public safety forum.

Administrator May, along with Fleet Coordinator Roberto Mann, spearheaded the total revamping of the Fleet process which included facilitating the relinquishing and auctioning of over 100 inoperable/obsolete police vehicles. A pilot program was initiated to compare the use of Hybrid vehicles vs. standard police vehicles. In addition, the fleet policies and procedures were rewritten, Project Volunteer Vehicle Facelift was initiated and a five-year vehicle replacement plan was instituted. The HVAC replacement project for all three floors at the Police Main Facility was completed.

ROBERTO MANN, FLEET & RADIO COORDINATOR

Fleet and Radio Systems Coordinator Roberto Mann is responsible for the maintenance, accountability and the upkeep of all department vehicles and police radios.

The agency has 192 patrol vehicles, 59 administration and volunteer vehicles, 47 Criminal Investigation vehicles, 23 Special Investigations vehicles and two armored personnel carriers. Mr. Mann is a veteran of the U.S. Army and has been with the department since 2012.

2019 Fleet & Radio Statistics:

- Coordinated the purchase and fielding of 38 vehicles, including 31 patrol vehicles
- Auctioned 71 retired and replaced vehicles
- Completed annual inventory of nearly 1,000 pieces of equipment and vehicles
- Completed the refurbishment of four volunteer vehicles
- Coordinated with Department of Homeland Security communications agent to provide interagency radio communications with our Special Investigations Division
- Managed the bi-annual radar certification process, certifying the department’s 70 speed measuring devices
- Assigned vehicles and radios to 15 new hire officers
- Identified and converted vehicle for K-9 duty following the loss of a K-9 vehicle
- Coordinated the purchase and fielding of three new Animal Control trucks
Kim Reisinger,
Police Service Aide Supervisor

Police Service Aide Supervisor Kim Reisinger, a 24-year veteran of the department, is responsible for this section. This sub-division provides 24-hour coverage with a staff of nine employees.

Linda Cole,
Records Supervisor

Supervisor Linda Cole, with 15 years of experience at the police department, directs the Records Section, along with seven Records Specialists. This section is responsible for processing all police reports and assisting the public, as well as overseeing the False Alarms Reduction program and departmental Public Records Requests.

Statistics for the Police Service Aides are:
- Police Service Aides wrote 710 reports
- Answered 115,325 telephone calls
- 33,171 walk-in requests for assistance were managed
- Entered 198 parking tickets into the computer
- Completed 852 fingerprints
- Processed 31 Firearm Eligibility System (F.E.S.) to release firearms
- FCIC Coordinator validated 770 active reports
- Relayed 1,986 electronic messages
- Sent 4,235 Command Notifications
- Routed 88 1PSL Service Requests
- Recorded 47 Risk Protection Orders into the Florida Crime information Center system

The Records staff accomplished the following:
- Processed 27,394 reports
- Entered 16,930 citations into the computer
- Completed 15,275 Public Records Requests
- Assisted 10,042 citizens at the counter
- Answered 10,039 phone calls
- The False Alarm project has collected $191,265 year to date
- The records storage project is on-going, with all the records in order and properly labeled
- The Court Liaison issued 8,292 subpoenas
Lisa Smith, Purchasing Supervisor

Supervisor Lisa Smith has been with the agency for over 14 years. She manages the Purchasing Section and is responsible for several aspects of purchasing and logistics for the agency, including sourcing materials, contract management, budget control, managing inventory, assisting in building facility repairs and projects, community outreach and supervising one Buyer.

Colleen Bakels, Buyer, has been with the agency for over 11 years and has worked in the Purchasing Section for three years. Ms. Bakels coordinates and controls purchasing functions, equips new hires, and maintains the inventory of police equipment and supplies for the agency.

Purchasing’s mission is to continue providing timely, cost-effective acquisitions and distributions of materials and services essential for the department and its organizational components to meet their objectives.

2019 Building Improvements:
- First floor HVAC replaced
- Converting florescent lights to LED throughout the department
- SWAT closet renovation

2019 Accomplishments
- Issued Entry Kits to all Sergeants
- Purchased and issued 26 new AED’s to officers
- Issued Narcan to all Sworn staff
- Equipped 24 new employees and 12 retirees city-issued equipment
- Prepositioned supplies for employees before and during Hurricane Dorian
- Processed 2,588 Visa transactions, totaling $1,852,314.55

Leadership St. Lucie

Purchasing Supervisor Smith is a graduate of Leadership St. Lucie, Class #37, which she believes is, “the best class ever.”

Leadership St. Lucie is a two-year commitment consisting of 30 participants from St. Lucie County that are given the opportunity to increase their knowledge and leadership skills in various aspects within the community. The class focuses on education, local government, tourism, history, economic development, health and human services, the environment, cultural awareness and quality of life issues.
The Port St. Lucie Volunteer Program is overseen by Volunteer Coordinator Thomas Andrew, a law enforcement veteran with over 31 years of experience.

Volunteer service hours included assistance with parking enforcement, courier service, park patrol, radar speed trailer deployment, chaplain responses, lobby reception, Criminal Investigations Division assistance, office assistance, crime watch patrols, community patrols, and the Volunteer Response Team.

2019 Volunteer Section Achievements

- 10,933.5 Volunteer Hours
- The Community Patrol logged 4,473 hours
- Parking Enforcement has 52 volunteers, who issued 11 citation and eight warnings
- 151 Project Lifesaver Visits
- Crime Watch Patrol hours were 856.5 hours, with 312 homes watched upon request
- Radar Speed Trailers were deployed to 61 locations
- The C.I.D. Volunteer donated 433 hours, working on 235 cases
- The Chaplains honored 10 Port St. Lucie Police sworn and civilian employees who passed away while working for the agency
**PROPERTY & EVIDENCE SECTION**

**LIEUTENANT MICHELLE STEELE**

Lieutenant Steele attended the University of Central Florida, receiving a Bachelor's Degree in Criminal Justice and obtained her Master's Degree in Criminal Justice from Boston University. She enlisted in the United States Air Force as a Korean Cryptolinguist and served an overseas tour in South Korea.

The Evidence Section consists of one Lieutenant, one Sergeant, one Administrative Assistant, and two Evidence Technicians who are responsible for over 70,000 pieces of evidence. Among the responsibilities is the daily intake of evidence, maintaining chain-of-custody, logging all pieces of evidence into the computer system, and assigning a specific location to store the evidence. Among the various other duties is copying media (CD's, DVD's, photo lineup’s, etc.) for the State Attorney's Office.

Evidence Technicians prepare forfeiture packets for the City Attorney’s Office for forfeiture proceedings.

The technicians transport several hundred items to the Indian River State College crime lab for analysis and return evidence to their rightful owners. Hundreds of pieces of evidence are signed out to officers for court proceedings, evaluation, or processing by Crime Scene Investigators.

Statistics from 2019 show that the Property and Evidence Section took in 8,103 items from 3,173 cases and purged 5,531 pieces from 1,970 cases. They also accommodated 532 appointments and evidence pickup’s by property owners during 2019.

**Serving with Excellence**

In 2019, the Property & Evidence Section went through major staff changes. Civilians Shandi Rodriguez, Evidence Technician and Heidy Beever, Administrative Assistant displayed a willingness to learn and take on this challenge and ensured that the daily functions and operations of the Property and Evidence Section continue uninterrupted, which is vital in maintaining and preserving the integrity of the section. We are lucky to have diligent staff that perform all the aspects of their assignments, always going above and beyond the call of duty. Both Ms. Rodriguez and Ms. Beever were awarded during 2019 for their outstanding service.
<table>
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<tr>
<th>City Council Strategic Goal(s)</th>
<th>Key Performance Measures Police Department</th>
<th>2018/19 Results</th>
<th>2019/20 Target</th>
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<tr>
<td>WORKLOAD MEASURES</td>
<td>Calls for Service</td>
<td>146,498</td>
<td>150,000</td>
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<td></td>
<td>Citizen Complaints about Traffic Violations</td>
<td>202</td>
<td>&lt;250</td>
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<td></td>
<td>Response Time Priority 1 Calls</td>
<td>7.59 min</td>
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<tr>
<td>EFFICIENCY MEASURES</td>
<td>Percent of Part 1 Crimes Cleared (UCR)</td>
<td>&gt;45%</td>
<td>&gt;40%</td>
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<tr>
<td></td>
<td>Traffic Citations Issued Per FTE (uniformed officers and civilian traffic investigators)</td>
<td>118.8</td>
<td>&gt;120</td>
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<tr>
<td>EFFECTIVENESS MEASURES</td>
<td>Percent Change in Crime Rate (UCR)</td>
<td>-4.3%</td>
<td>&gt;-2.0%</td>
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<td></td>
<td>Percent increase in Partners Against Crime (PAC) Registrants</td>
<td>-49.4% (720 registrants)</td>
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<td>Traffic Crashes per 100,000 population (Total)</td>
<td>2554.3</td>
<td>&lt;2500</td>
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<td>Traffic Fatalities per 100,000 population</td>
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<td>Arrests per Reported Part 1 Index Crimes (UCR)</td>
<td>.27</td>
<td>&gt;.30</td>
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<td>Animal Control Return Rate</td>
<td>49.4%</td>
<td>&gt;60%</td>
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<td>National Citizen Survey: Percent of residents rating overall feeling of safety positively</td>
<td>79%</td>
<td>Increase</td>
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<td></td>
<td>National Citizen Survey: Percent of residents who rate feeling safe in their neighborhood positively</td>
<td>96%</td>
<td>Maintain/increase</td>
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<td>National Citizen Survey: Percent of residents who rate feeling safe in downtown/commercial area positively</td>
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<td>National Citizen Survey: Percent rating police services positively</td>
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<td></td>
<td>National Citizen Survey: Percent rating crime prevention positively</td>
<td>74%</td>
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CITY OF PORT ST. LUCIE’S
ANNUAL UNIFORM CRIME RATE

CITY OF PORT ST. LUCIE -
ONE OF AMERICA'S SAFEST CITIES
Lowest Crime Rate in Florida for Cities with a
Population Over 75,000
1998 - 2004
Lowest Crime Rate in Florida for Cities with a
Population Over 100,000
2010 - 2019
Combined 12 Month (2018 vs 2019) Auto and Residential Burglaries

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<td>491</td>
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<td>Burglary</td>
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<td>18</td>
<td>66</td>
<td>175</td>
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<td>Aggravated Assault</td>
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<td>27</td>
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<td>106</td>
</tr>
<tr>
<td>Motor Vehicle Theft</td>
<td>20</td>
<td>17</td>
<td>24</td>
<td>18</td>
<td>79</td>
</tr>
<tr>
<td>Robbery</td>
<td>11</td>
<td>17</td>
<td>11</td>
<td>7</td>
<td>46</td>
</tr>
<tr>
<td>Forcible Sex Offense</td>
<td>12</td>
<td>24</td>
<td>12</td>
<td>11</td>
<td>59</td>
</tr>
<tr>
<td>Arson</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td>Homicide</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td>Total Offenses</td>
<td>397</td>
<td>628</td>
<td>392</td>
<td>487</td>
<td>1,904</td>
</tr>
</tbody>
</table>
Annual Award Recipients

Officer of the Year
Officer Scott Johnson

Detective of the Year
Detective Maiga Auguste

Civilian of the Year
Heidy Beever
Administrative Assistant

Volunteer of the Year
Sheila Taylor

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QUARTERLY AWARD RECIPIENTS

Officer of the Quarter
1st Quarter  Officer Scott Johnson
2nd Quarter Officer Ian Harris
3rd Quarter Officer Ryan Lodwick
4th Quarter Officer Amanda McCarty

Detective of the Quarter
1st Quarter  Detective Paul Griffith
2nd Quarter Detective Maiga Auguste
3rd Quarter Detective John Morgan
4th Quarter Detectives Timothy Herring and Sandra Insuasty

Civilian of the Quarter
1st Quarter  Roberto Mann, Fleet & Radio Coordinator
2nd Quarter Kyle Johnson, Police Service Aide
3rd Quarter Kelly Cathey, Evidence Technician
4th Quarter Shandi Rodriguez, Evidence Technician

Volunteer of the Quarter
1st Quarter  Janice Bilanni
2nd Quarter Frank Smith
3rd Quarter Sheila Taylor
4th Quarter Don Harris

Brian E. Reuther Award
1st Quarter Sergeant Andrew Lawler
4th Quarter Lieutenant Leo Niemczyk & Jennie Salema, Supervisor
**Do Your Job**

It falls in line with the TEAM concept, and I think it works very well as an organizational philosophy. If everyone does what they do to the best of their ability without worrying about anybody else, we’re going to get the job done collectively.

Bill Belichick

This award was started in 2012 to recognize our employees for their efforts in assigned Hot Spots, Sprees, and Series as part of our crime reduction strategy to reinforce our number one priority, which is to "Do Your Job." Everyone's priority in the organization is to do their job, and their second priority is to facilitate others in doing their jobs.

The award is a mini football helmet with the department patch located on the side of the helmet. Football helmets were chosen to symbolize the TEAM concept. As you may or may not know, a football team is made up of eleven players on both offense and defense and every player has a job to do, i.e., the linemen block, quarterbacks throw, etc. They can't worry about what the other players are doing; they need to focus on their assignment and do the best job they can do in executing their specific roles and responsibilities. Our Police Department is no different. We are a TEAM, and everyone has a role and responsibility.

"Do Your Job" awards are all about the process, and, as an agency, we need to continue focusing on the processes that make us successful. Our operations do not focus on the desired results, but what it takes to get the results. This is accomplished by focusing on the objectives necessary to reach our goals.

**Recipients of 2019 Do Your Job Award:**

- Heidy Beever, Administrative Assistant
- Officer Michael Bianco
- Officer Michael Cimino
- Cheryl Davis, Crime Analyst
- Sergeant Terry Henkel
- Officer Cory Hulings
- Officer Justin Kerns
- Officer Stuart Klearman
- Officer Fred Knaggs
- Officer Robert Maier
- Sergeant Aaron Martin
- Detective Kristin Meyer
- Officer Tom Nichols
- Officer Douglas Norman
- Detective Michael Oliver
- Officer Joshua Peto
- Isabelle Rodriguez-Holder, Records Specialist
- Officer Dominik Savitcheff
- Lisa Smith, Supervisor
- Officer Robert Steinkraus
- Officer Joseph Trevisol
Promotions

Sergeant Brinton Black
Promoted to Lieutenant

Master Officer Timothy Bordt
Promoted to Sergeant

Detective David Butterworth
Promoted to Sergeant

Detective John Dellacroce
Promoted to Sergeant

Officer Colin Duncombe
Promoted to Sergeant

Officer Erik Wilson
Promoted to Sergeant

Asst. Director David Hentz
Promoted to P.A.L. Executive Director

Supervisor Bryan Lloyd
Promoted to Administrator

Crime Analyst Michelle Wentz
Promoted to Senior Crime & Intelligence Analyst

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Lieutenant Scott Beck  
1992-2019

Officer Jim Becker  
1994-2019

Sergeant Jan Bernstein  
1986-2019

John Briney  
Evidence Manager  
2007-2019

Officer David Caniello  
2006-2019

Sergeant Rod Dohler  
1988-2019

Officer Eric Druga  
2005-2019

Officer Gerard Errigo  
1990-2019

Detective Chris Fulcher  
2002-2019

Detective Paul Knowles  
2005-2019

Sergeant Robert McGhee  
1986-2019

Tom Reuther  
Crime Prevention  
2010-2019

Sergeant Frank Sabol  
1992-2019

Jack White, School Security  
1999-2019

Detective Wade Willnow  
1988-2019
Police Officer Steven Brown suffered a fatal heart attack after completing a third day of leading the Port St. Lucie Police Athletic League's Police Camp.

He was one of the camp leaders as part of his summertime duties as a School Resource Officer. The camp involved three days of strenuous outdoor activities including an obstacle course at the Navy UDT-SEAL Museum. Officer Brown collapsed after returning home at the end of his shift on June 12, 2019.

He loved working with youth and made a positive impact on many students at Treasure Coast High School, where he served as a School Resource Officer for many years.

Officer Brown had served the Port St. Lucie Police Department for 14 years. He is survived by his wife, son, and daughter.