



TOP WAYS WE ARE PUTTING THE STRATEGIC PLAN INTO ACTION

PUBLIC WORKS DEPARTMENT STORMWATER

OVERVIEW

To be recognized as a leading Public Works agency by continuing to provide exceptional customer care, maintaining the critical infrastructure and services that make Port St. Lucie a great place to live, while implementing new infrastructure materials and technologies to ensure operational efficiency.

FY 2026/27

HIGH-QUALITY INFRASTRUCTURE & FACILITIES

- Replace the Hogpen Slough HPS-60 water control structure
- Construct Floresta Phase III Baffle Boxes
- Construct Whitmore Baffle Boxes
- Construct D-11 Canal improvements
- Replace the A-14 water control structure
- Construction of the Watershed A and B Improvements based on Resilient Florida funding
- Design Oak Hammock drainage improvements
- Replace residential driveway culverts through the Residential Driveway Culvert Assistance Program, pilot program launched in October 2025
- Update the Stormwater Management Plan projects and program the projects along with revenue sources for the next 10 years.
- Construct the E-8 Canal bank restoration
- Design the Elkcam water control structure

HIGH-PERFORMING GOVERNMENT ORGANIZATION

Provide superior customer service, foster internal innovation, expand training available to staff, refine the succession plan, and improve interdepartmental communication.

- Continue to expand the larger culvert and side lot culvert programs due to aging infrastructure
- Continue to address swale complaints through the swale lining program, public outreach, interdepartmental assistance, and technological advances
- Continue work with grant team to aggressively seek out and apply for grants to advance the construction of stormwater projects

PERFORMANCE MEASURES AND SCORECARD

PUBLIC WORKS - STORMWATER

Workload Measures						
Goal	Key Performance Indicator	2022/23 Results	2023/24 Results	2024/25 Results	2025/26 Target	2026/27 Target
5	Culvert Installed and Replaced - Feet	3,697	2,480	3,199	4,000	4,000
5	Street Sweeping Miles	6,250	5,747	2,391	6,250	6,250
5	Swale Liner Installed - Feet	6,360	7,130	107,477	60,000	60,000

Effectiveness Measures						
Goal	Key Performance Indicator	2022/23 Results	2023/24 Results	2024/25 Results	2025/26 Target	2026/27 Target
5	Culvert Backlog Completed	76%	78%	78%	100%	100%
5	Control Structure Backlog Completed	80%	80%	80%	80%	80%
5	*National Community Survey™ (NCS™): Cleanliness	75% ↔	76% ↔	73% ↔	85% 72% ↔ (2026 Results)	85%
5	*(NCS™): Stormwater Management	60% ↔	51% ↓	58% ↓	58% 52% ↓ (2026 Results)	58%

*NCS - Percent of respondents rating serve as excellent or good from the annual National Community Survey™ for Port St Lucie. The following symbols are provided to show the relationship to the National Benchmark.

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower