



CITY OF PORT ST. LUCIE
HEART OF THE TREASURE COAST

TOP WAYS WE ARE PUTTING THE STRATEGIC PLAN INTO ACTION

EMERGENCY MANAGEMENT

OVERVIEW

Build an innovative Emergency Management Program through preparedness and mitigation efforts leading to an effective response and recovery when disaster strikes, thereby strengthening the City of Port St. Lucie's resilience.

FY 2026/27

SAFE, CLEAN & BEAUTIFUL

- Continue to train and exercise on the Disaster Recovery Plan.
- Continue to enhance and document incident management and recovery processes through Standard Operating Guidelines.
- Ensure the Emergency Operations Center remains in a constant state of readiness.
- Train and exercise stakeholders in EM plans, processes and procedures.
- Work in partnership with the Grants & Advocacy Team to identify future mitigation funding streams to be used citywide.
- Continue leveraging the completed Threat Hazard Identification and Risk Assessment towards new funding opportunities.
- Continue to assist Special Events with large special event pre-planning.

• **Emergency Preparedness (services that prepare the community for natural disasters or other emergency situations): 71% of residents rated positively, similar to cities nationwide-2026 National Community Survey.**

HIGH-PERFORMING GOVERNMENT ORGANIZATION

- Continue to implement the Emergency Management program's formalized processes and procedures to support mitigation initiatives.
- Manage the Community Rating System (CRS) program by working with various departments to complete the annual recertification required by FEMA and retain our Class 5 community rating.
- Continue to provide public outreach and education programs to our residents.
- Continue to implement and train on Continuity of Operations and Continuity of Government Plans.
- Continue to promulgate procedures and train/exercise three key departments on the operation of Department Operating Centers in concert with the EOC to promote efficiency and rapid response to disasters.
- Continue partnering with non-profits and private sector using a Recovery Working Group to oversee volunteers and donations after a disaster.

PERFORMANCE MEASURES AND SCORECARD

EMERGENCY MANAGEMENT

Workload Measures							
Goal	Key Performance Indicator	2022/23 Results	2023/24 Results	2024/25 Results	2025/26 Target	2025/26 Results	2026/27 Target
3	Number of Outreach Events Conducted	17	19	13	15	23	15
3	Aggregate Number of Persons attending outreach presentations	7,804	3,710	2,935	3,000	3,176	3,100
3	Aggregate Number of Persons viewing outreach materials online	10,455	15,233	12,484	10,000	6,818	10,500
7	Number of Attendees at the Hurricane Expo	2,600	2,200	1,400	1,500	1,620	1,550
7	Number of Residents Enrolled in Emergency Alerts	23,957	26,233	26,869	27,200	26,068	27,500
7	Number of Mitigation Grants Applied For	6	0	8	4	1	4

Effectiveness Measures							
Goal	Key Performance Indicator	2022/23 Results	2023/24 Results	2024/25 Results	2025/26 Target	2025/26 Results	2026/27 Target
7	*The National Community Survey™ (The NCS™): Emergency Preparedness	72% ↔	74% ↑	72% ↔	73%	71% ↔	73%

*NCS and NES - Percent of respondents rating serve as excellent or good from the annual National Community Survey™ and National Employee Survey™ for Port St. Lucie. The following symbols are provided to show the relationship to the National Benchmark.

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower