CITY OF PORT ST. LUCIE
HEART OF THE TREASURE COAST

TOP WAYS WE ARE PUTTING THE STRATEGIC PLAN INTO ACTION

POLICE DEPARTMENT

OVERVIEW

Guided by courage, knowledge, integrity and committed to superior service and community trust, ensuring safety through professionalism and transparency. Using a Stratified Model of Policing, its dedicated team actively partners with residents to prevent crime and enhance public safety. The department continuously refines its Strategic Plan, embracing innovation, cost efficiency and technology to meet evolving needs and uphold its reputation as one of America's safest cities.

FY 2026/27

SAFE, CLEAN & BEAUTIFUL

Priority Project: Traffic, Bicycle and Pedestrian Safety and Education

- Use the Stratified Policing model to address active traffic problem locations and reduce the risk of crashes resulting in fatalities or serious injuries.
- Analysis includes total crashes, angle collisions and high-risk incidents such as DUIs, pedestrian-involved crashes and fatalities.
- Each location is assigned to regional captains for accountability and follow-up, with weekly updates from regional captains and the captain of Special Operations (Traffic Unit).
- Enforcement strategies are tailored to the activity identified at each site, such as speeding, distracted driving or impaired driving.
- Collaborative efforts with City partners address contributing factors such as signage, signal timing, roadway design and visibility. Crash analysis guides a multidisciplinary response to reduce fatal and serious-injury crashes.
- Improve and increase educational campaigns through social media, TV and print.

Current active traffic problem locations include the Gatlin Boulevard corridor, stretching between its intersections with Port St. Lucie Boulevard and Import Drive; the St. Lucie West Boulevard corridor, stretching between its intersections with California Boulevard and Peacock Boulevard; the U.S. Highway 1 corridor, stretching between its intersections with Veterans Memorial Parkway and Crosstown Parkway; and the intersection of Tradition Parkway and Village Parkway.

The 2027 IPTM-FDOT pedestrian and bicycle safety locations are U.S. Highway 1, from Mariposa Avenue to Village Green Drive; Gatlin Boulevard, from I-95 to Savage Boulevard; Savona Boulevard, from Melrose Avenue to Gatlin Boulevard; and Port St. Lucie Boulevard, from Bayshore Boulevard to Aneci Street.Priority Project: Police Training Facility

Priority Project: Police Training Facility

- The completed approximately 54,000-square-foot police training facility provides an indoor firearms range, defensive tactics space, simulation areas and classrooms.
- Centralize training to improve access and frequency, reduce travel and reliance on outside facilities, and support officer readiness, professional development and accreditation requirements.

Priority Project: Real-Time Intelligence Center

- The center is in the permitting process and is projected to be operational by Summer 2027.
- Centralize real-time intelligence and operational technology to support active incidents, investigations, major events and proactive crime reduction.
- Integration of Axon Fusus is in progress and will serve as a core platform.
- Drone as a First Responder (DFR) became fully operational on October 3, 2026. Four full-time pilots provide 16 hours of daily coverage, with six drone docks installed and operational.
- DFR provides aerial intelligence ahead of responding officers to improve incident assessment, situational awareness and officer safety.
- Peregrine, a data integration and analytics platform, has been onboarded for select users. It connects information across systems to strengthen analysis, situational awareness and operational decisions.

Priority Project: Police Recruitment & Retention

- Recruit and retain high-quality personnel who reflect department values and deliver exceptional customer service. Maintain strong hiring standards, training and professional development.
- Make continued progress toward the department's multiyear goal of 1.6 sworn officers per 1,000 residents, with staffing priorities informed by population growth, service demands and available funding.
- Future plans include positions supporting the Real-Time Intelligence Center, training facility operations, traffic unit expansion and additional District 6 supervisors. EOD and Domestic Violence Unit staffing may also be considered.
- Continue PSLPD-specific academy classes to support the staffing pipeline. Academy Class #184 graduated in May 2026 with 22 new officers, who have since completed the four-month field training process. Academy Class #185 is underway with 13 cadets.
- Assess personnel allocation and civilian support needs to preserve capacity for problem-solving and proactive policing as the City grows.

PERFORMANCE MEASURES AND SCORECARD

POLICE DEPARTMENT

Workload Measures							
Goal	Key Performance Indicator	2022/23 Results	2023/24 Results	2024/25 Results	2025/26 Target	2025/26 Results	2026/27 Target
1	Calls for service	155,417	144,977	152,417	<160,000	165,177	<160,000
1	Citizen complaints about traffic violations	769	412	407	<350	329	<350

Efficiency Measures							
Goal	Key Performance Indicator	2022/23 Results	2023/24 Results	2024/25 Results	2025/26 Target	2025/26 Results	2026/27 Target
1	Response time priority 1 calls	5.98 min	5.52 min	6.17 min	<5.5 min	7.04 min	<5.5 min

Effectiveness Measures							
Goal	Key Performance Indicator	2022/23 Results	2023/24 Results	2024/25 Results	2025/26 Target	2025/26 Results	2026/27 Target
1	Percent change in crime rate (UCR)	>1.75%	-2.8%	-11.3%	-10%	-6.2%	-10%
1	Traffic crashes per 100,000 population (total)	2,349.2	2,348.9	2,221.4	<2,200	2,154	<2,200
1	*National Community Survey™(NCS™): Percent of residents rating overall feeling of safety positively	77% ↔	73% ↔	72% ↔	80%	71% ↔	80%

*NCS: Percent of respondents' rating serves as excellent or good from the annual National Community Survey™ for Port St. Lucie. The following symbols are provided to show the relationship to the national benchmark.

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower